

Change TRAINING

On your marks, get set...

If the move to Consumer Directed Care (CDC) is like running a marathon, then now is the time to train your athletes and gather your cheer squad.



Change Factory can help you prepare your entire organisation – from your frontline carers who work with your residents and care recipients every day, to your leaders who steward the organisation through challenging times – with our change training. Whether you want to lead change effectively, or ensure that your change communications are heard loud and clear, we can help.

Our hands-on training is designed to change people's behaviour. We spend time to get to know you and your staff, to understand the challenges you face, as well as the opportunities. As a result, all of our training is tailored to your organisation.

Leading Change

Communicating During Change

Influencing Change

Coping with Change

iLead

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How can we help you?

If this is you	Then you need this training
<p>"I want this change to run as smoothly as possible"</p>	<p>Leading Change (2 days)</p> <p>Designed for leaders or managers, Leading Change will help you understand change and improve your change leadership skills - such as how to manage and deal with stress, conflict and resistance and build resilience - to help you support your team through change.</p>
<p>"I want everyone to understand what we are doing, and why"</p>	<p>Communicating During Change (2 days)</p> <p>Designed for leaders or managers, Communicating During Change will help you communicate your change message effectively, using the right tactics, channels and people. You will learn insider tactics to effective communication.</p>
<p>"I want everyone to understand how they can contribute to change"</p>	<p>Influencing Change (2 days)</p> <p>Designed for team leaders, Influencing Change will arm them with the skills and techniques to create change from the bottom up. Get your people who know the real world best driving change, too.</p>
<p>"I want everyone to be on board with the changes that are coming"</p>	<p>Coping with Change (1 day)</p> <p>Designed for employees affected by the change, Coping with Change evaluates your staff's readiness for change, and provides stress management tools to help them transition successfully through change.</p>
<p>"I want everyone to rally behind this change. It will change the way we do things around here"</p>	<p>iLead (customised)</p> <p>Designed for organisation-wide transformation, iLead aligns each individual employee's personal goals to the vision and mission of the organisation, helps remove personal and organisational barriers to the change, and gives people tools to participate in the change and to own their role in the change. iLead is a life changing experience.</p>

To discuss how we can help you train your team for CDC and become the Ritz-Carlton of Aged Care, contact us today.

Discover how to provide great customer service and become

The RITZ-CARLTON of Aged Care



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